Enriching Communities, Building Futures



# Corporate Presentation

**November 2024** 



# Disclaimer Page

#### **Cautionary Statements Regarding Forward-Looking Information**

This presentation has been prepared by Mair Group ("Mair") and may include information that has not been reviewed or verified by the Group's auditors. The data presented is based on sources considered reliable; however, Mair does not guarantee its accuracy or completeness. This presentation is for informational purposes only and does not constitute, nor should it be interpreted as, an offer, solicitation, or recommendation to buy, sell, or subscribe to any securities. Furthermore, it should not be relied upon as the basis for any contract or commitment.

Mair Group and its management may include "forward-looking statements" in this presentation regarding the Group's financial condition, business performance, and operations. These statements, which are not based on historical facts, often use terms such as "expects," "plans," "targets," "believes," "guidance," "forecast," and similar expressions. They reflect assumptions and projections about future events, which inherently involve risks and uncertainties that could cause actual outcomes to differ materially from those anticipated.

Examples of forward-looking statements include projections about market conditions, pricing expectations, operational strategies, financial performance, regulatory compliance, sensitivity to economic and currency changes, and the impact of external factors such as competition or operational disruptions. These statements are based on assumptions about economic conditions, market dynamics, regulatory environments, and other variables, which may not materialize as expected.

While Mair believes these statements are based on reasonable assumptions, they remain subject to inherent risks and uncertainties. Factors influencing outcomes include economic conditions, competitive pressures, input cost fluctuations, regulatory changes, operational risks, and currency exposure. This list is not exhaustive, and additional risks may be outlined in filings with UAE regulatory authorities. Mair does not undertake to update or revise forward-looking statements except as required by applicable law.

Where applicable, comparative figures have been adjusted to align with the presentation and accounting policies outlined in the consolidated financial statements. Please be aware that rounding differences may occur throughout this document.



### 1.Company Overview

- 2.Business Verticals
- 3. Finance and Growth
- 4. Corporate Governance
- 5. Concluding Remarks







Our journey began in 1977 as a Cooperative Society funded by the local community. We started with humble beginnings with the opening of our first store in the Al Dhafra region. As the UAE flourished economically, ADCOOPS became a key player in shaping the retail landscape of the country.

Today, as MAIR, we proudly carry forward this legacy. We are deeply rooted in the nation's heritage and committed to Sheikh Zayed's vision of progress and prosperity. The merger of Al Ain, Al Dhafra and Delma Cooperative Societies under Abu Dhabi Cooperative Society has significantly amplified our reach and impact. Now, as part of MAIR, we encompass a vast network of over 100+ food retail stores serving more than 65,000 customers daily, and more than 50 community hubs across the UAE maintaining a 90% occupancy rate across 320,000 sqm.

Operating with a vertical integration model, MAIR is dedicated to supporting the local economy and ensuring the continuity of our commitment to the community, laser-focused on the food security agenda and long-term sustainability of the industry as a national giant.



### **A Historic Timeline**



**1981: Our story begins** Creation of ADCOOP



**1986:** COOP Buteen Branch **1996:** COOP Dana Branch

**2001:** Megamart Hypermarkets COOP Abu

Dhabi Mall Branch





**2013:** The third store format, the SPAR Express convenience store in Abu Dhabi Al Falah Area

2014: Creation of Makani Malls

**2015:** Makani Zakher SPAR Hypermarket Zakher CityLife Jurg, Ajman SPAR Supermarket Ajman

**2016:** COOP Dana Branch

2017: COOP Awqaf SPAR Express Electra Khalifa

Foundation DC-Al Sanaiya 18

**2023:** DED mandate to merge 4 coops into ADCOOP



#### 1981-2001



#### The Inception

In 1981, a group of ambitious technocrats and seven committed professionals established Abu Dhabi's first supermarket - little did they know they had just launched a retailing revolution. Since then, and with the blessings, guidance and wisdom of the ruler the late H.H. Sheikh Zayed Bin Sultan Al Nahyan, along with partners and the industry's best talent, Abu Dhabi Co-operative Society has grown to become a premier retail organization in the region.

2002-2012

2002: Mina Center Costless Electronics2003: COOP Hamdan Branch Madinat ZayedBranch

**2005:** COOP Zayed 1st Branch Khalidiya Garden Branch Megamart - King Faisal, Sharjah

**2006:** ADCOOP operated 11 branches

employing 1,670 personnel Megamart - Jamal Abdul Nasser

**2007:** COOP Muroor Branch **2009:** COOP Qassimiyah Branch

Al Nahda Branch

2011: First SPAR store opened in UAE

**2012:** SPAR UAE operates three SPAR formats: SPAR Supermarket, SPAR Hypermarket and SPAR Express SPAR Hypermarket - Khalifa CIty

2013-2022

**2018:**SPAR Al Naeem, RAK COOP Police Al Maqta COOP Police Al Ain SPAR Express Airport Road SPAR Express Jowhara SPAR Express Family Official handover Khalifa Foundation Branches

**2019:** COOP Exp Khalifa St (ADIB) SPAR Hessa, Dubai SPAR Glitz, Dubai SPAR Express Al Zahiyah



2019-2025

**2024:** MAIR is born, stores being rebranded to ADCOOP



**2025:** Promising pipeline of upcoming projects (3 shopping centers will open in 2024 / 2025 with a consolidated GLA of ~40k sqm) with access to exclusive and prime locations

# **MAIR Group - Overview**

An Investment Company Across the Entire Food Supply Chain

#### **Performance**



**1.5bn** 

9M'2024 Revenues (AED)



100+ 50+

Stores

Community Hubs



65,000

Shoppers per Day

### Locations where we operate







- Mina center
- Zakher mall







 Sharjah Al Dhafra

Dubai



#### **Our Operations**







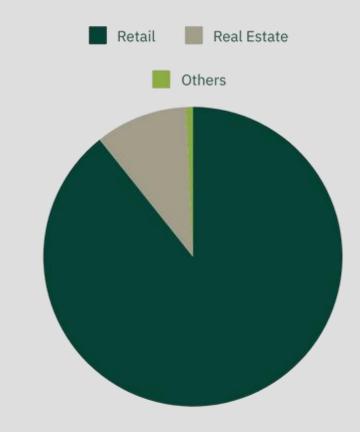




#### **Our Position**

One of the top Grocery Retailers in the UAE & Top 5 Retail Property Operator in Abu Dhabi <sup>1</sup>







# Your Opportunites



Mair Group is a strategic investment group focused on food and commercial real estate, supporting the UAE's food security agenda.



We are a one of the **top grocery retailers** <sup>1</sup> in the UAE and a **top 5 retail property** operator in Abu Dhabi – we serve over **65,000 customers daily** across our **100+ food retail** stores **and over 50 community hubs.** In addition, we manage many other commercial assets.



We operate in a solid and diversified UAE economy underpinned by strong macroeconomic tailwinds, a young and affluent population, and an attractive grocery/retail market.



We partner with local and global businesses, deploying innovative solutions and hands-on guidance to create value and foster growth within our local communities.



We deliver strong financial results, driven by retail sales and recurring rental income, supported by a robust balance sheet. In 2023, we declared AED 135 million in **dividends**. This approach ensures returns to shareholders while **supporting the company's growth**.



We are committed to becoming a vertically integrated company, with a vision to serve the food security agenda of the UAE.



- 1. Company Overview
- 2. Business Verticals
- 3. Finance and Growth
- 4. Corporate Governance
- 5. Concluding Remarks



# Our Retail Activities at a Glance





#### Market

**Leading position in Abu Dhabi** playing in an attractive market with significant projected growth of +5% p.a. until 2027 <sup>1</sup>

#### **Footprint**

One of the top players in the UAE with **2.1bn yearly revenues**Extensive and expanding network of **100+ physical stores** covering key locations with **access to communities** 

#### **E-commerce**

**Growing online presence** through own platforms and a variety of aggregators (9% of sales in 2024)

#### **Our Brands**

Two strong and complementary brands catering to Emiratis and expats

Closeness to Emirati communities
Support and attract Emirati clients through
participation in Abu Dhabi Municipality and Khalifa
Foundation food subsidy programs

<sup>&</sup>lt;sup>1</sup> Source: Euromonitor, expert interviews

### **Retail Stores**



Our stores are spread across the emirates and in multiple areas

Region	Key Stores	No. of Stores	SQM
Abu Dhabi	Muroor, Mina, Buteen, Abu Dhabi Mall, Al Shamkha, Khalidiya, Khalifa City	37	62k
Al Ain	Aliah Mall, Al Hayer, Manaser, Um Ghafa, Mezyad, Zakher, Al Yahar, Salamat	39	51k
Al Dhafra	Madenat Zayed, Binouna, Liwa, Mirfa, Sila,Delma, Al Ruwais, Al Mughairah, Ghayathi	14	10k
Others	Mega Mall, Rak Al Turfa, Ajman, Manama, Khor Fakkan, Dhaid, Masfout Ras Al Khor	21	14k

## Our Commercial Real Estate Activity at a Glance

#### **Main assets**

- Al Ain mall
- Shamkha mall
- Mina center
- Zakher mall
- Souq Al Jami (pipeline)

Khalidiya

ButeenAliah Mall

- Shakhbout (pipeline)
- Muroor Center
- MBZ (pipeline)

#### **Our presence**

Abu Dhabi

Al Ain

- Al Dhafra Region
- Dubai / Northen Emirates







Wide footprint with **over 50 community hubs** and many other commercial assets covering **over 320k sqm gross leasable area** in a growing and attractive market

#### **Synergies with retail**

Strategically leveraging grocery stores as **anchor tenants to increase traffic** (>20% of GLA is occupied by our grocery stores in our main shopping centers)

**Promising pipeline** 

Promising pipeline of upcoming projects with access to exclusive and prime locations (three shopping centers will open in 2024 / 2025 with a consolidated GLA of ~40k sqm)

## Commercial Real Estate Presence

**Top 5** <sup>1</sup>

by number of outlets & GLA

>50

Commercial Hubs

~10%

Market share in Abu Dhabi retail real estate

>320k sqm

Gross Leasable Area

<sup>&</sup>lt;sup>1</sup> source: Nielsen report

### Mall of Al Ain

Mall of Al Ain is our largest regional shopping center and largest asset in the group

Location: Ownership: 100%

Centre District,

Al Ain

Mall Opened: 2001 2011 **Extended:** 2022 **Acquired by Group:** 

#### **Operations:**

100k sqm Leasable Area

204 **Retail Units** 

30 F&B Units

#### **Key Anchor Tenants**

























### Makani Zakher Mall

Zakher Mall is one of the prominent holdings of MAIR Group in Al Ain

Location: Ownership: Zakher, 100%
Al Ain

Mall Opened: 2017

20k sqm Leasable Area

68 Retail Units

11 F&B Units

**Key Anchor Tenants** 

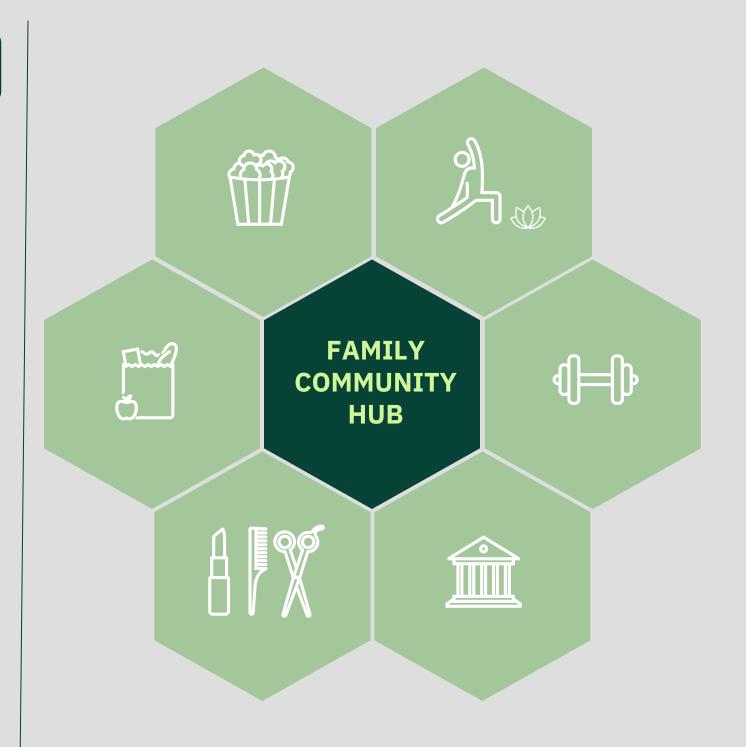












# Key Projects in the Pipeline for FY'2025





Develop new community centers in areas targeted by retail OpCo



Identify under-managed or unfinished assets to grow asset portfolio (potential turnaround by Makani)

Major investments in rebranding, remodeling, and market repositioning for our existing retail stores to ADCOOP & SPAR

Real Estate **significant investment in Al Ain Mall** refurbishment and new developments

Commitment to become a **data-driven organization** with advanced technology tools

Al Ain Mall	Refurbishment	Shakhbout	New Mall GLA 16,711 sqm
Mina Centre	Refurbishment	Merfa Plaza	New Mall GLA 3,679 sqm
Al Shawamekh	New Mall  GLA 11,000sqm	Baniyas	New Mall GLA 11,000 sqm
Al Bahia	New Mall  GLA 11,377 sqm	Zakher	Extension
MBZ	New Mall  GLA 11,000 sqm	Oud Al Muteena	New Mall  GLA 5,980 sqm
Khalidiya Garden	New Mall  GLA 2,961 sqm	Souq Al Zaarfarana	New Mall GLA 24,233 sqm

### Al Masah



Associated investment



**Location**Kizad near Khalifa Port

Ownership 40%

Established 2020

#### **Production Capacity**

Flour Mill Production Capacity per Day

100 MT/day, moving to 500 MT/day starting March 2025

Animal Feed Mill Production Capacity per Day

200 MT/day, moving to 500 MT/day starting March 2025

MT Distribution of Rice per Year

30,000 MT/per year



- 1. Company Overview
- 2. Business Verticals
- 3. Finance and Growth
- 4. Corporate Governance
- 5. Concluding Remarks



# UAE's strong economic growth and global business prominer



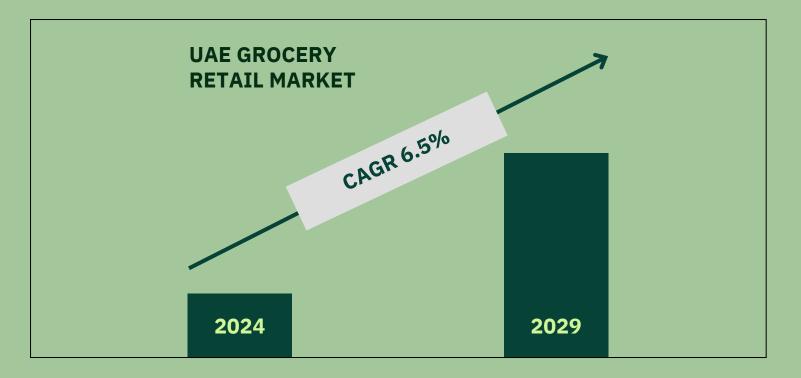
UAE's strong economic growth and global business prominence have driven a surge in expat population, fueling increased grocery demand and a rising need for commercial space

#### **MACRO ECONOMIC OUTLOOK**



- Over **80% of GDP** is generated by non-extractive industries, reflecting the UAE's shift away from oil dependency and towards diversification in sectors such as **Retail and Real Estate.**
- UAE is the **second-largest economy** in the MENA region, with **a GDP of approximately USD 500 billion** in 2023, demonstrating its economic prominence and resilience.
- Forecasted annual growth rate of 5%, significantly outpacing many developed nations and indicating a thriving, forward-looking economy.
- With a **GDP per capita of USD 50,000**, the UAE ranks among the world's wealthiest nations, offering a high-income market for consumer goods, retail, and services.





INVESTMENT HIGHLIGHTS GROWTH STRATEGY

FORECASTED GROWTH

# Key Performance Indicators (KPIs)



Tracking our success



Number of Stores 100+



Retail Revenue AED 1.8bn (2024F)



Retail Square Meter 136K sqm



Head Count 3,000+



Average Daily
Transactions (Offline)
65k/day



Average Daily
Transactions (Online)
3k/day



Al Masah Associated
Investments
40% ownership



2023 Dividends AED 135 Mn

**Makani Occupancy Rate** 90%

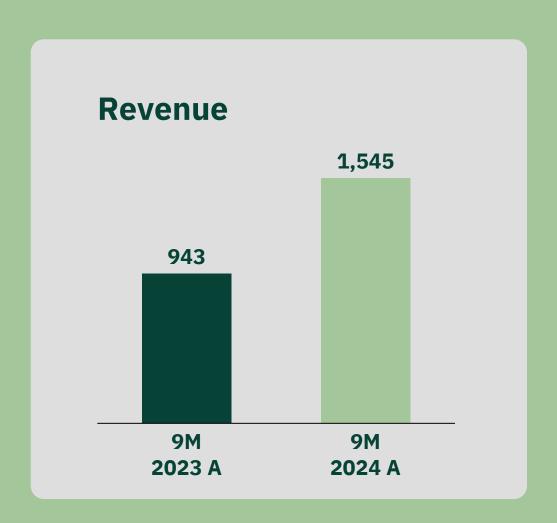
Makani Revenue AED 265mn (2024F)

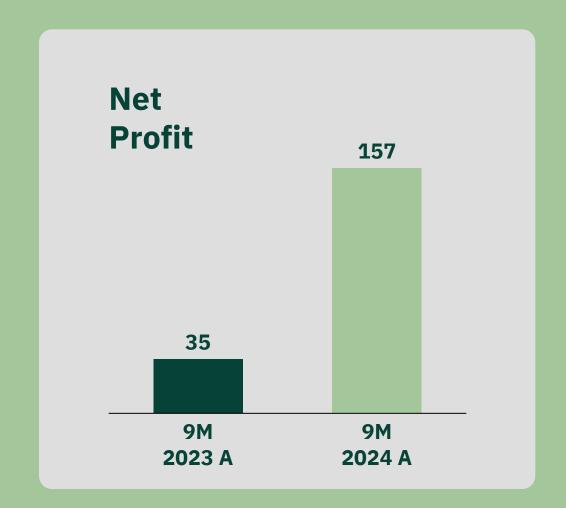
Makani GLA/sqm 330k sqm Revenue/sqm AED 805

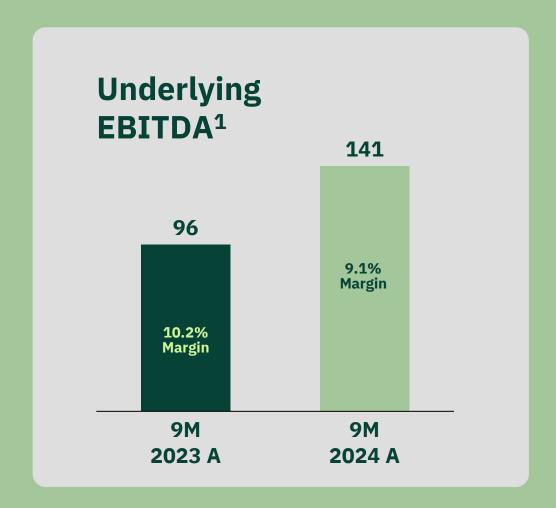


# Income Statement (in AED millions)

Robust performance and growth across all businesses for the first 9-months of 2024







15.8% Gross Profit Margin

9M 2024A

10.2% Net Profit Margin

9M 2024A

9.1% EBITDA Margin

9M 2024A

<sup>&</sup>lt;sup>1</sup> "Underlying EBITDA" refers to earnings before interest, tax, depreciation, and amortization (pre-IFRS 16), adjusted for one-off items (such as profit from the sale of assets and merger expenses, which totaled AED 65 million in 9M 2024A). Note: FY'2023 figures represent pre-merger performance, while FY'2024 reflects the integrated results post-merger

# Balance Sheet (in AED millions)



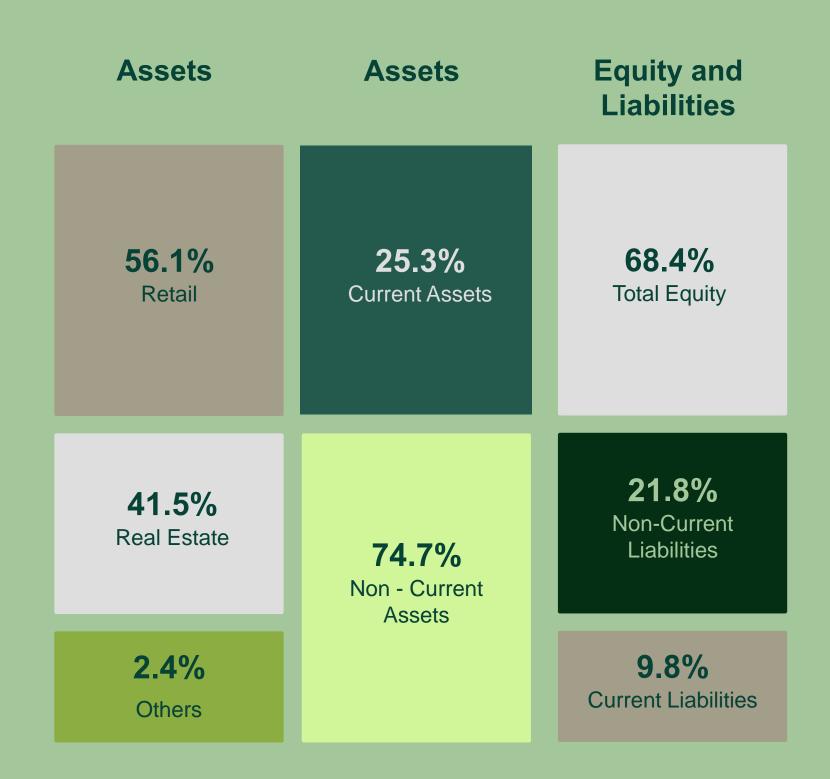
Strong Asset and Equity base to support future growth plan

Balance Sheet	9M'24	FY'23
Current Assets	1,597	1,575
Non-Current Assets	4,725	4,528
Total Assets	6,322	6,103
Current Liabilities	619	623
Non-Current Liabilities	1,377	1,316
Total Liabilities	1,996	1,939
Total Equity	4,325	4,163
Total Equity and Liabilities	6,321	6,102

**0.46**Debt/Equity

206m Net Cash

**2.6x**Current Ratio

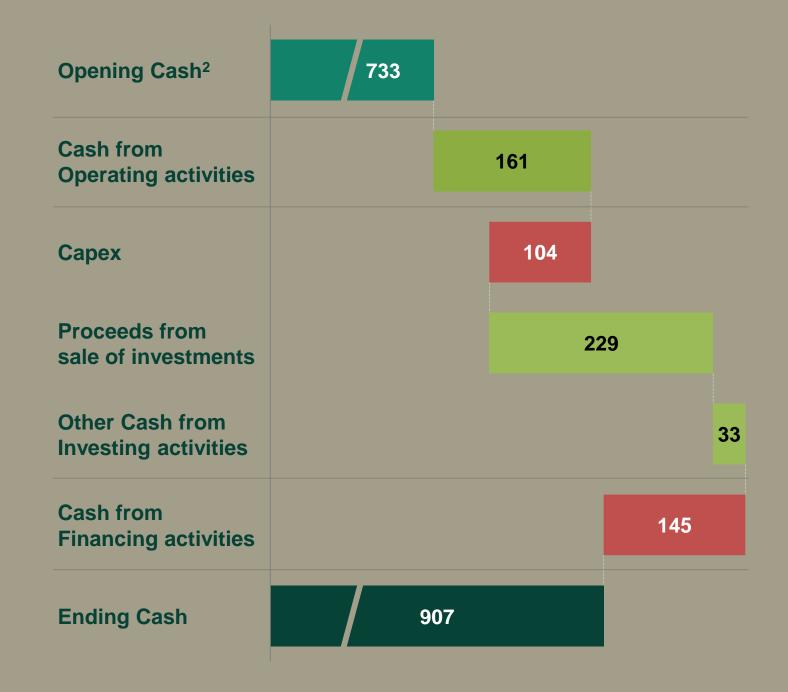




# Cash Flow (in AED millions)

MAIR Group has been generating healthy cash flows and will continue to reinvest in its businesses to drive growth

Cash Flow Statement	9M'24	FY'23
Cash from Operating activities before changes in working capital	187	208
Changes in working capital	(21)	48
Net Cash flow from Operating Activities	161	249
Net Cash flow from/(used in) Investing Activities	158	443
Net Cash used in Financing Activities <sup>1</sup>	(145)	(160)
Cash and Cash Equivalents	907	733



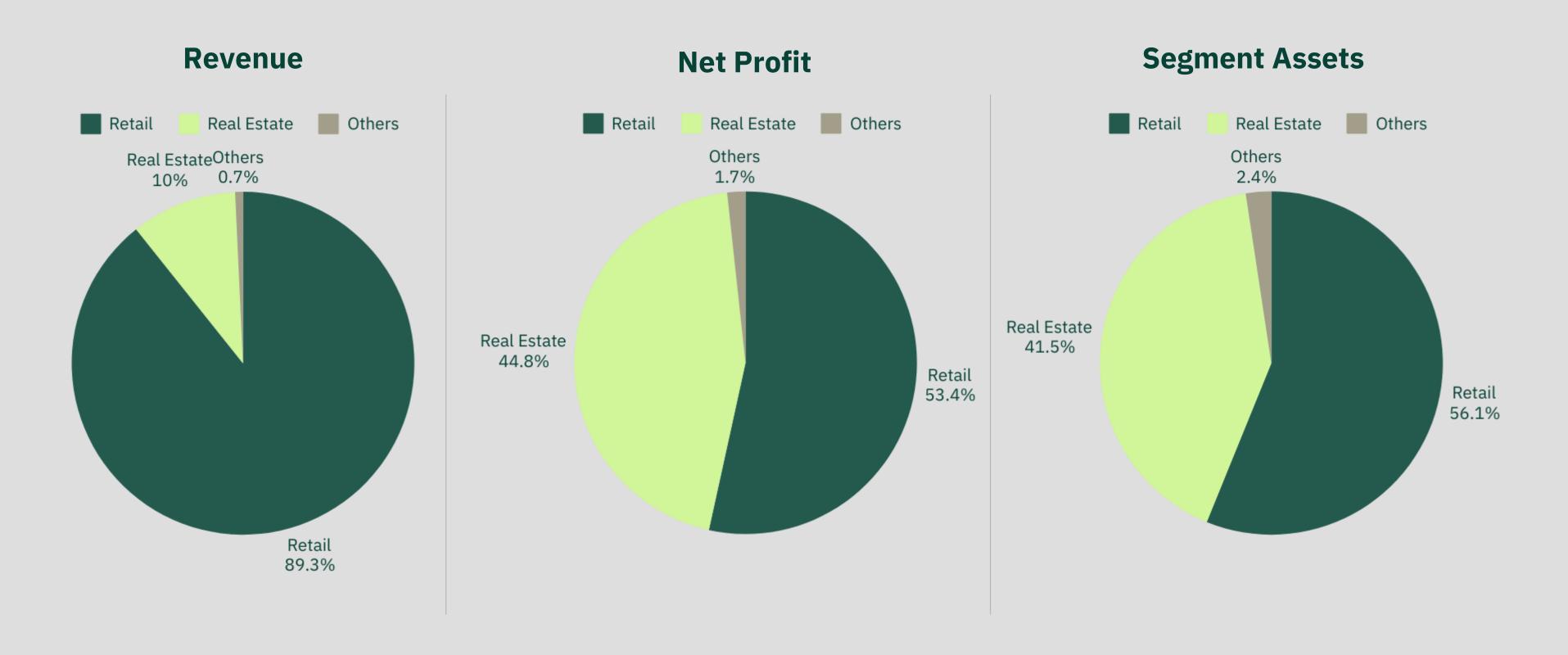
<sup>&</sup>lt;sup>1</sup> Includes lease liabilities and borrowing costs

<sup>&</sup>lt;sup>2</sup> Opening cash includes c. AED 577m resulting from the merger in Q4 2023



# Operating Segments (in AED millions)

Operating Segments breakdown for the first 9 months of the ongoing Financial Year





FY 2025

### Financial Guidance

Strong and disciplined Revenue Growth with a forecasted EBITDA Growth

<b>MAIR</b>	
-------------	--

Revenue Growth	+50% (merger impact)	+10-15%
Underlying EBITDA <sup>1</sup> margin (%)	9-10%	9-10%
Capex	AED 110-115m	AED 400-450m (rebranding of supermarkets + new Makani projects)

FY 2024



Revenue Growth	+48% (merger impact)	+10-14%
Underlying EBITDA <sup>1</sup> margin (%)	5%	5-6%



Revenue Growth	+58% (merger impact)	+15-22%
Underlying EBITDA <sup>1</sup> margin (%)	53-55%	53-55%

<sup>&</sup>lt;sup>1</sup> "Underlying EBITDA" refers to earnings before interest, tax, depreciation, and amortization (pre-IFRS 16), adjusted for one-off items.



- 1. Company Overview
- 2. Business Verticals
- 3. Finance and Growth
- 4. Corporate Governance
- 5. Concluding Remarks



### **Board of Directors**

An experienced and entrepreneurial management team









Futoon Hamdan Al Mazroeui Board Member



Musabbeh Al Marar Board Member



Nehayan Al Ameri Board Member, MD & CEO





HE Mohamed Hajji Al Khoori Board Member



Ali Rashed Al Rashidy Board Member



Mohamed Saeed Al Ghafli Board Member



### Our Executive Management

Leaders are incentivized and empowered to drive their businesses' individual strategies and roadmaps



# Nehayan Al Ameri, GCEO A visionary leader with over 20 years of experience driving growth and innovation in the UAE retail sector.



Steven Green, GCFO
Leverages over 25 years of global retail expertise to oversee financial operations across the Group's diverse investments.



Affan Al Khoori, GCCSO
Strategic leader with over 25
years of experience in retail,
real estate, and trading, driving
transformative growth.

Khulod Al Sawwafi, SDO Director
Strategic Delivery Office Director at
MAIR Group, leverages on experience
in finance and strategy to drive
transformative growth and oversee
key initiatives.



Bertrand Loumaye, Retail CEO Global leader with over 25 years of food & retail experience driving transformation and delivering growth strategies across different markets.







- 1. Company Overview
- 2. Business Verticals
- 3. Finance and Growth
- 4. Corporate Governance
- 5. Concluding Remarks







MAIR Group: A Legacy of Growth and Value Creation

#### **DEEP ROOTED HISTORY**

Established in 1977 with a strong legacy of excellence.

Proven resilience and adaptability through evolving market landscapes.

#### **QUALIFIED MANAGEMENT TEAM**

Led by an experienced and entrepreneurial management team with a distinguished track record focused on value creation

#### **BRIGHT GROWTH PROSPECTS**

Retail: Enhancing market position through innovation and customerfocused strategies.

Commercial Real Estate: Developing high-value properties for sustainable income and asset growth.

#### **VALUE CREATION APPROACH**

Replicable value creation approach built on active portfolio management; acquiring, developing and monetizing businesses

### STEADY INCOME AND LONG-TERM BENEFITS

Sustainable revenue streams anchored by clear focus on operational efficiency and profitability.

### SUPPORTED BY STRONG FINANCIAL PERFORMANCE

Healthy balance sheet and strong asset base; focused on growing shareholder value and returns

